

**FIG. 1**

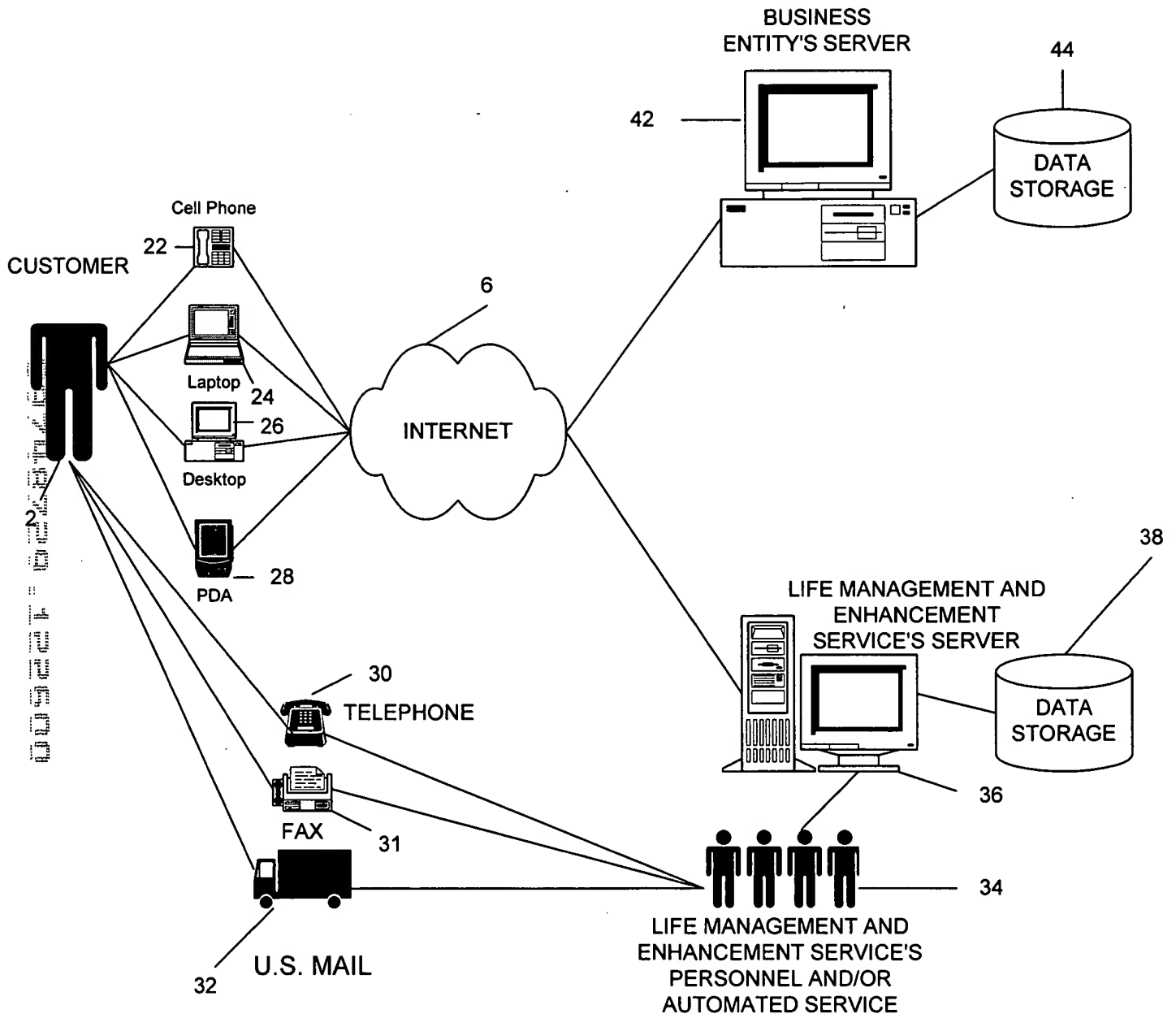


FIG. 2

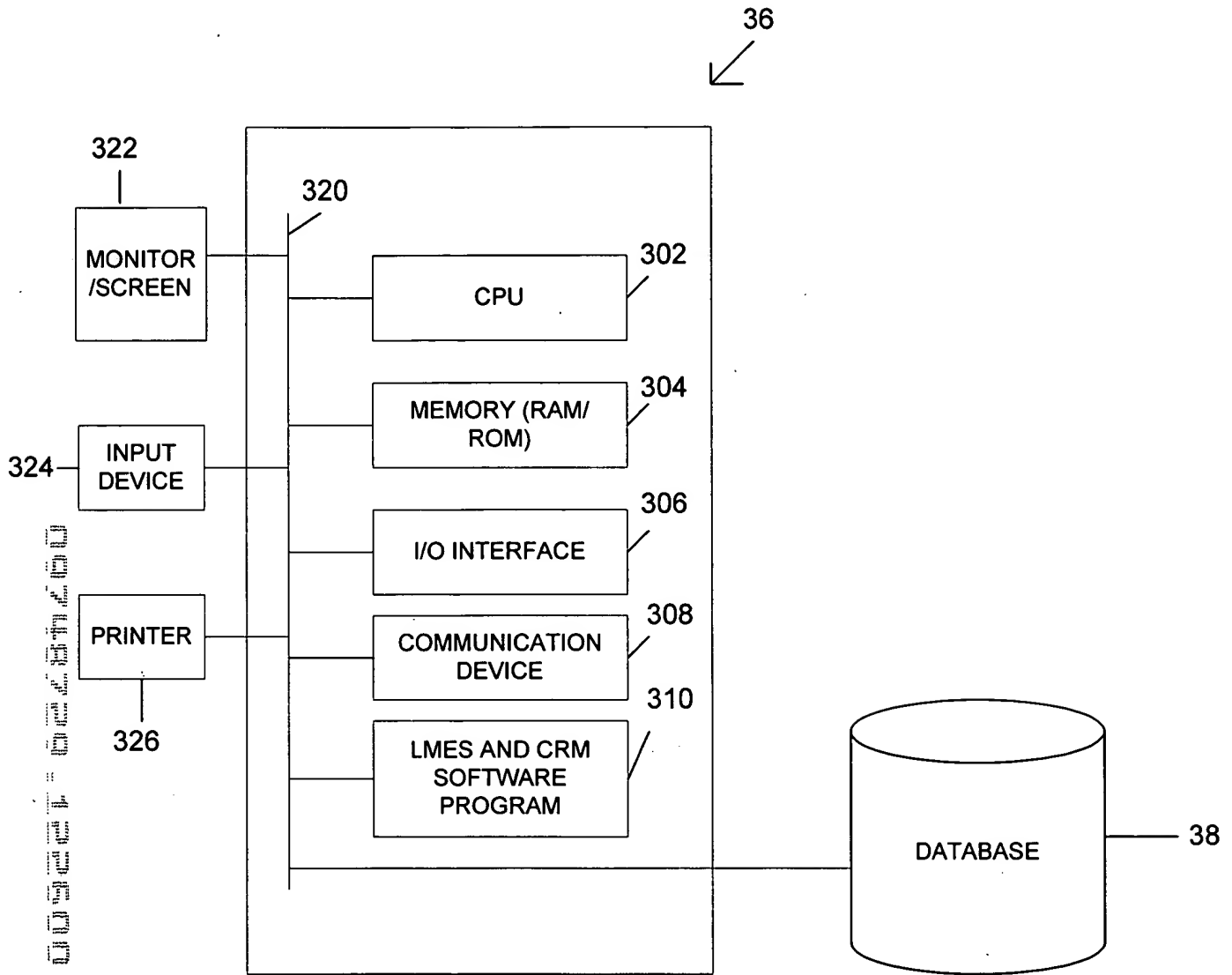
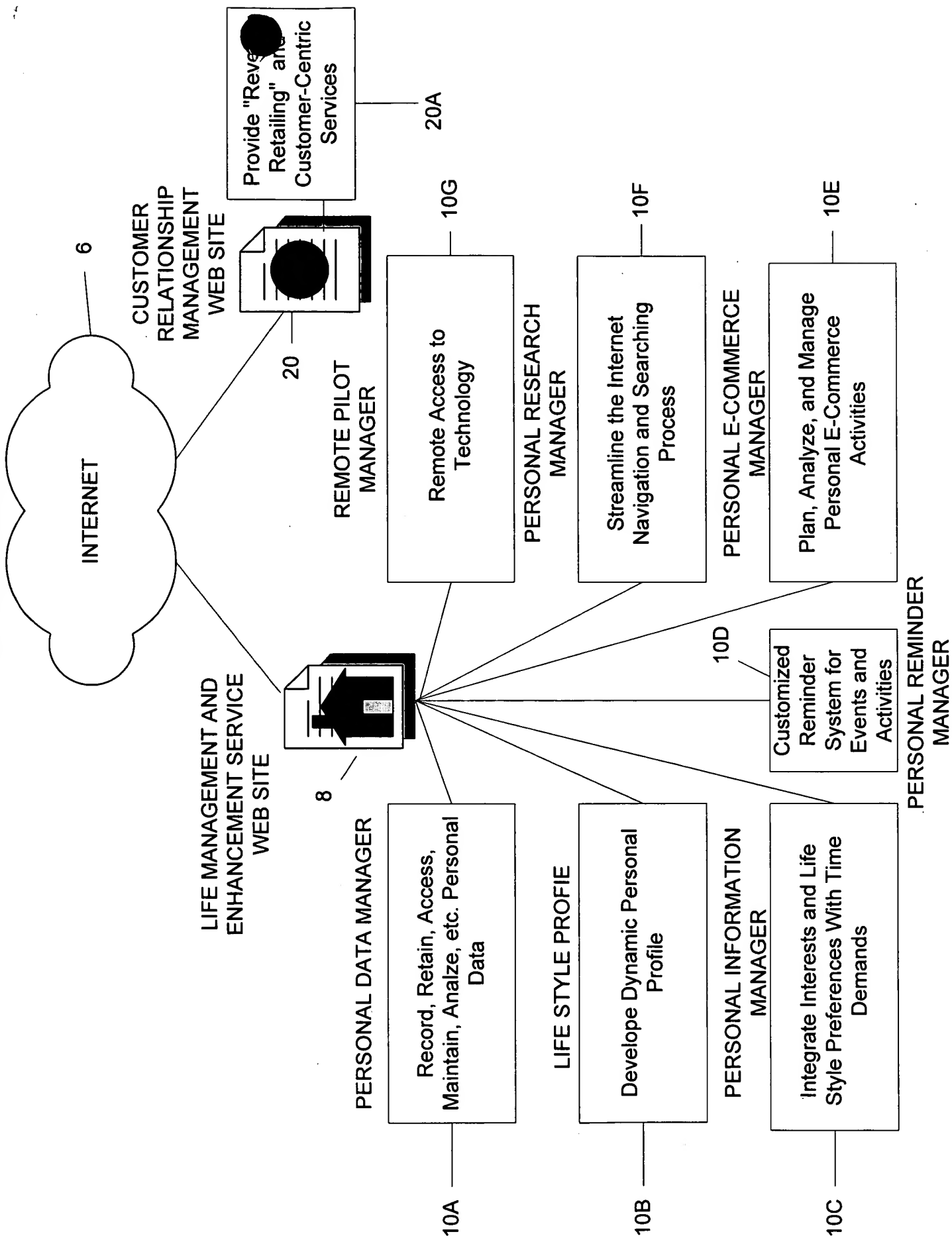


FIG. 3

FIG. 4



Customer Relationship Management  
LIFE MANAGEMENT AND ENHANCEMENT SERVICE

CUSTOMER  
RELATIONSHIP  
MANAGEMENT

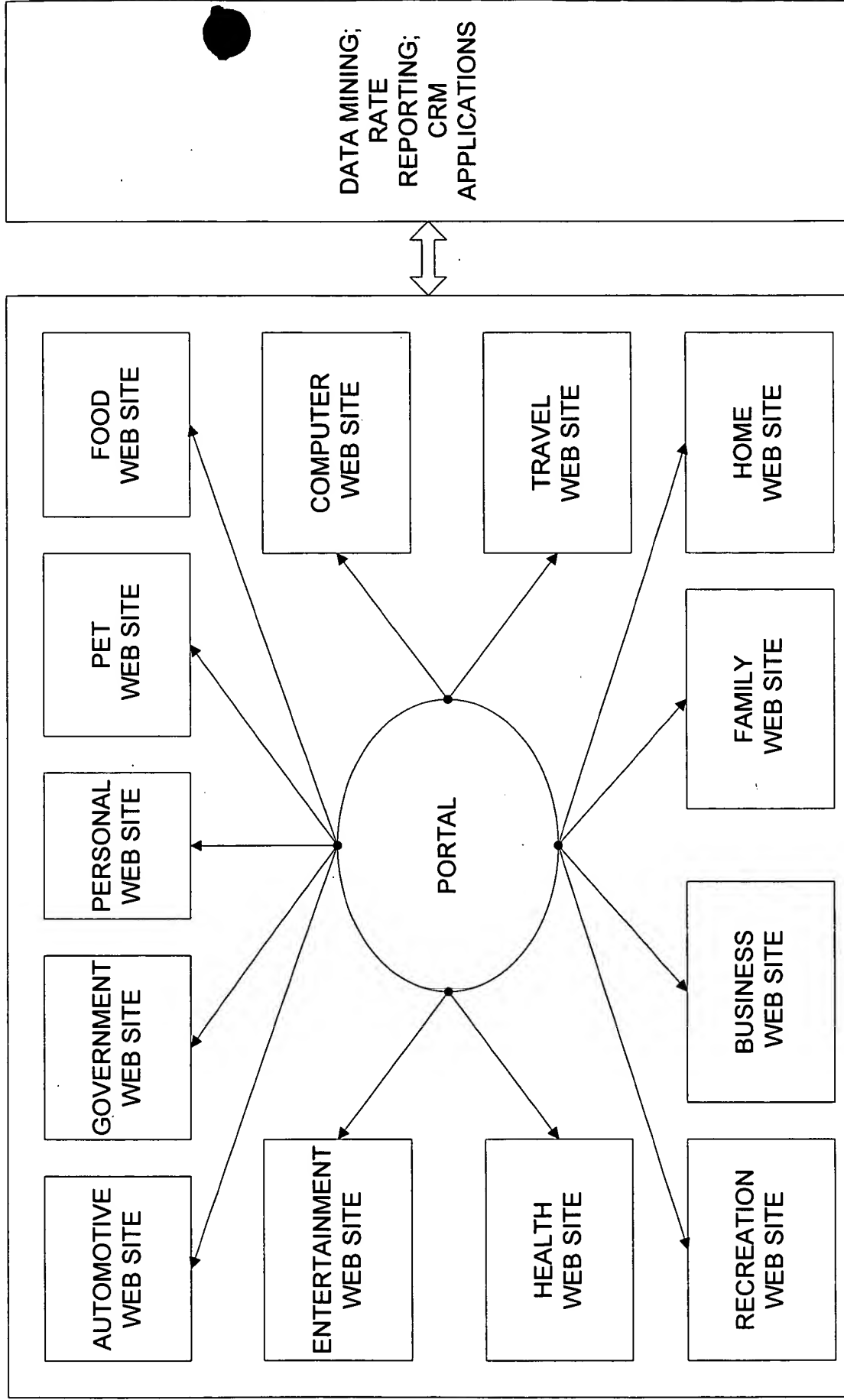


FIG. 5

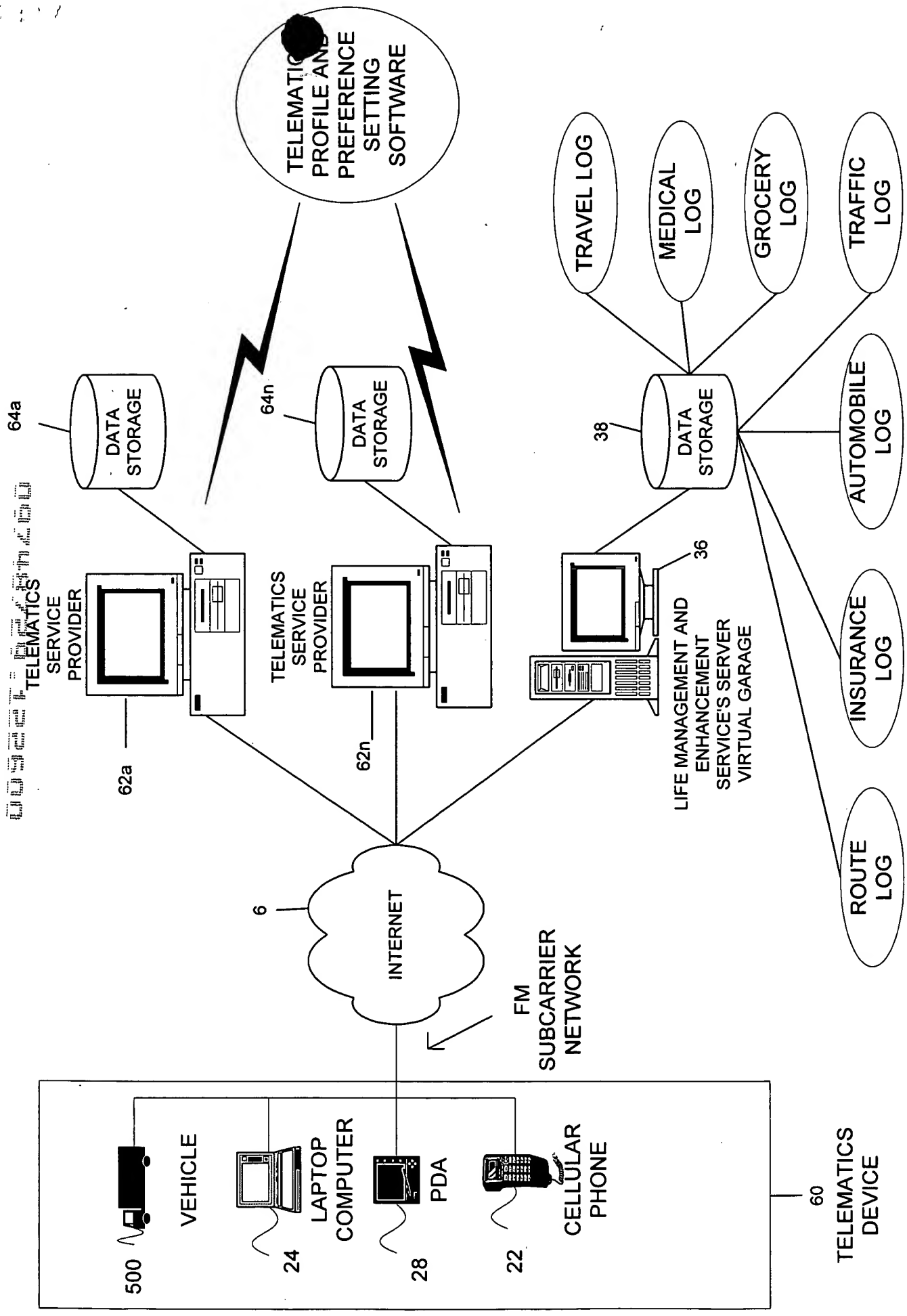


FIG. 6